

# GLoHBCD: A Naturalistic German Dataset for Language of Health Behaviour Change on Online Support Forums

Selina Meyer David Elweiler  
LREC 2022 June 20<sup>th</sup>-25<sup>th</sup>, Marseille

# Illnesses resulting from poor health decisions have become leading cause of death (Keeney, 2008)



IF YOU'RE  
READING THIS  
IT'S TIME FOR  
CHANGE.

Health behaviour changes are difficult to put  
into practice and sustain

(Kelly & Barker, 2016)



# Motivational Interviewing facilitates behaviour change

(Miller & Rollnick, 2002)

Automated delivery via a Conversational  
Agent has multiple potential benefits

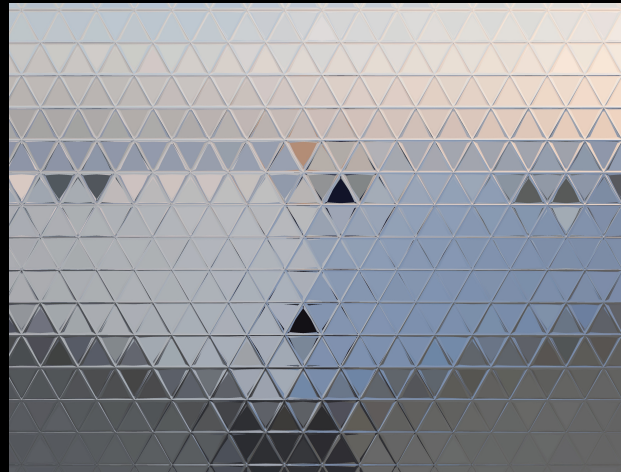
(Lisetti et al, 2015)

A core aspect of MI is tailoring the conversation to the client and respond to their current state using

Selina Meyer, David Elswailer  
Chair of Information Science  
University of Regensburg  
✉ selina.meyer@ur.de  
🐦 @selina\_mey



Open Questions



Reflections



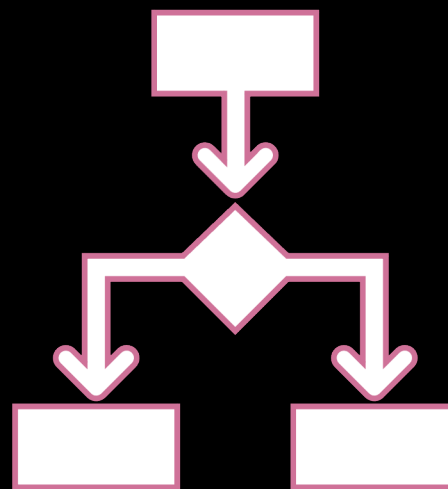
Affirmations

(Miller & Rollnick, 2002)

# Existing conversational agents rarely offer the flexibility needed for MI

- Choice 1
- Choice 2
- Choice 3

Multiple choice input



Strict frameworks

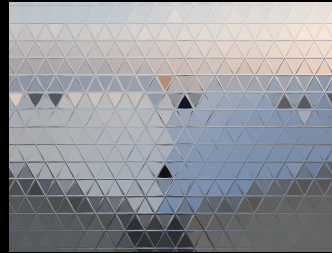


Open Questions

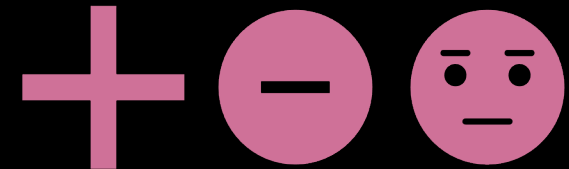
(i.e. Kocielnik et al, 2018; Bickmore et al, 2011, Nurmi et al. 2020)

# Existing language resources focus mainly on therapist codes of spoken MI

Selina Meyer, David Elweiler  
Chair of Information Science  
University of Regensburg  
✉ selina.meyer@ur.de  
🐦 @selina\_mey



only few resources include high level annotation of client behaviour



(Pérez-Rosas, 2018; Tanana et al, 2016; Tavabi et al, 2020)

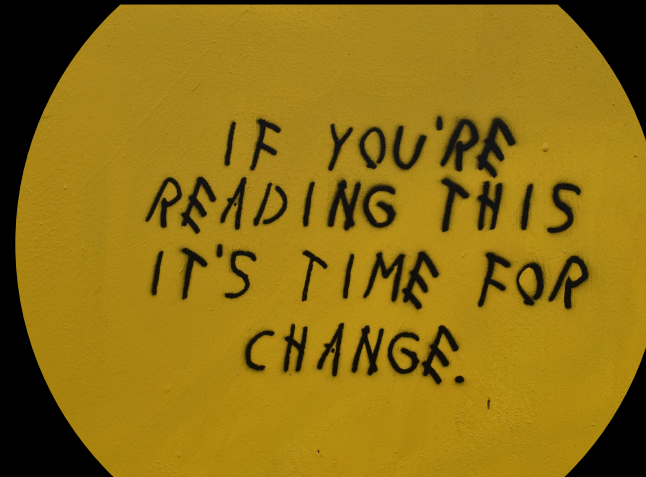


# We are lacking suitable language resources of...

Selina Meyer, David Elswailer  
Chair of Information Science  
University of Regensburg  
✉ selina.meyer@ur.de  
🐦 @selina\_mey



...written  
language...



...about behaviour  
change...



...with annotations of MI  
client behaviour codes

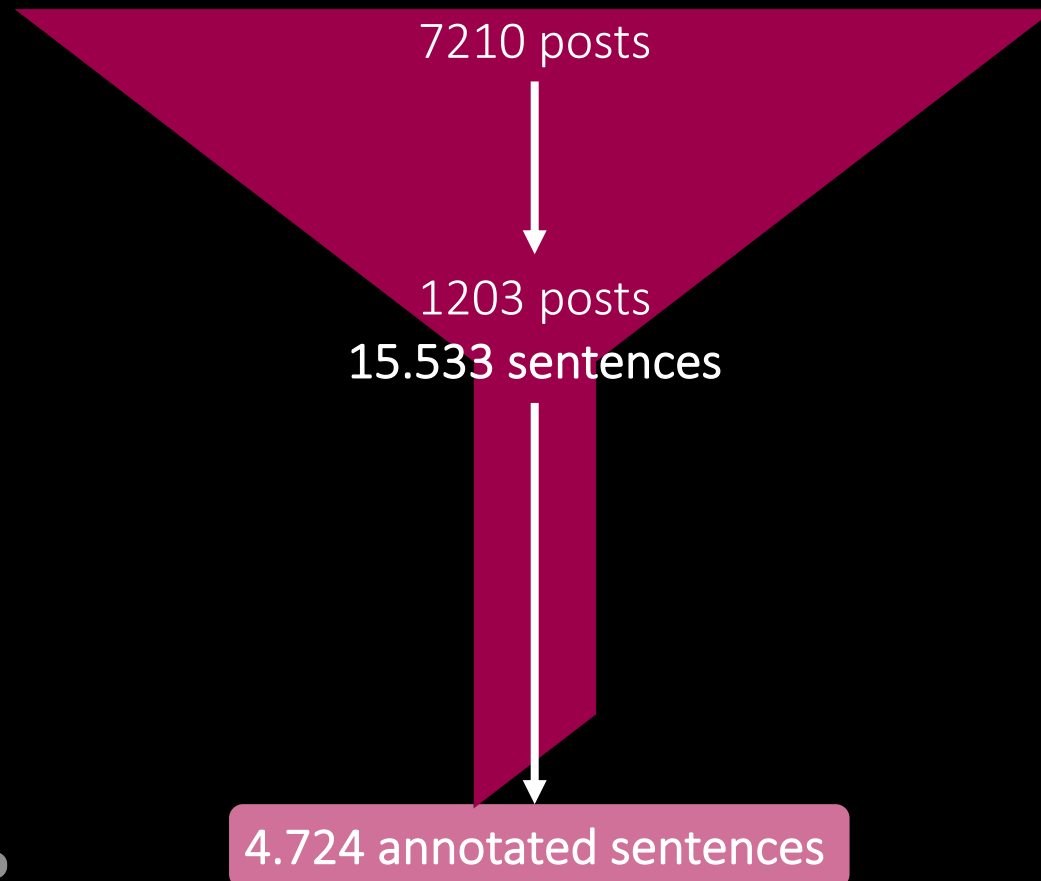
# Relevant Client Codes in Motivational Interviewing

Valence		
Change Talk +		Sustain Talk -
Label	Reason	Rationale, basis, incentive, justification, or motive
	Sublabel	desire Desire or will
		ability Ability or degree of difficulty of the change
		need Necessity or need
	Commitment	Agreement, intention, or obligation regarding future behaviour
	Taking Steps	Specific steps that have been taken in the recent past
Follow/Neutral Other		Unrelated to speaker's current behaviour change Related to behaviour change but not attributable to other labels

(adapted from Miller et al, 2008)

# Data Collection

Data from two subforums of Germany's largest **weight loss forum** adipositas24.de



On Post level:

- Contains Change and/or Sustain Talk

On Sentence level:

- Client Codes
- Follow/Neutral (N=9643)
  - Often offering support/Information to others
- Other (N=828)
- Combination of Client Codes (N=321)

# Code Distribution in Remaining Forum Data

		Valence	
		Change Talk +	Sustain Talk -
Label	Reason	28.3%	16%
	Sublabel	desire	5%
		ability	2.8%
		need	3.8%
	Commitment	9.2%	0.4%
	Taking Steps	20.1%	5.5%



# Data Analysis: Inter-Rater Reliability

Level	Cohen's $\kappa$
<b>Valence</b>	<b>0.755</b>
<b>Label</b>	<b>0.58</b>
R	0.621
TS	0.491
C	0.625
<b>Sublabel</b>	<b>0.654</b>
R <sub>no sublabel</sub>	0.579
Ra	0.681
Rd	0.662
Rn	0.768

Inter-rater reliability scores are  
comparable to other research in  
the field

(Pérez-Rosas et al, 2016; Tanana et al, 2016;  
Hershberger et al, 2021)

# Data Analysis: Sentiment

- Classified randomly sampled sentences with pretrained German bert model for sentiment analysis (Guhr et al, 2020) and compared with valence annotations
- Chi-Square  $\chi$  (2, N=1000) = 51.21,  $p < 0.0001$ ); F1 = 27%*

	negative	neutral	positive
-	217	81	23
+	298	265	116

# Data Analysis: Keywords

TS	C	R	R <sub>no sublabel</sub>	Rn	Ra	Rd	+	-
have	will	is	have	must	can	want to	do	not
eaten	try	am	was	have to	hard	would like	hope	hard
eat	tomorrow	kg	am	important	manage	hope	now	problem
was	sometime	are		need	not	I	will	unfortunately
yesterday	first	fear		take care	manage	gladly	like	find
make	today	feeling		change	difficult	like	kilos	is
started	continue	yourself		work	find	wish	kg	nothing
changed	committed	satisfied		do	it	cake	goal	believe
have	go			find	know		finally	
day	next				doable			

# Machine Learning: Random Split

- Three datasets: Valence, Label, Sublabel
- Stratified random 80/20 Train-Test-Split
- Undersampling to the size of second largest class
- Finetuned GermanBERT to each dataset using 10-Fold-Cross-Validation
  - Three epochs, learning rate  $5e-05$

	Cross-Validation		Test Set		
	F1	Std	Precision	Recall	F1
Valence	73.97	2.63	70.42	73.31	70.87
Labels	74.16	3.22	79.64	74.87	76.96
Sublabels	79.49	2.69	66.20	81.89	71.53



# Machine Learning: Split by user activity level

- 65 most active users created 80% of dataset
- Used these 80% for training and texts by remaining 234 users for testing
- Do user specific utterances/conversational styles influence classification performance?

	Cross-Validation		Test Set		
	F1	Std	Precision	Recall	F1
Valence	75.11	2.24	72.39	74.76	72.86
Labels	76.31	3.78	71.38	73.71	72.46
Sublabels	79.43	2.6	62.84	74.76	66.69

# Limitations

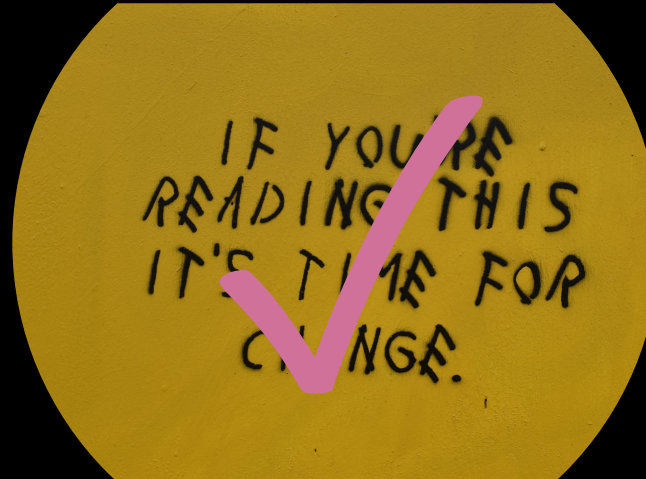
- Potential data bias towards people who are highly motivated to change
- Users were often seen to give advice and offer emotional support to others → Annotating therapist codes might yield further insight on when people share information
- Utterances containing multiple labels or annotated with Other | Follow/Neutral were not included in experiments and analysis

# Conclusion

<https://github.com/SelinaMeyer/GLoHBCD>



...written  
language...



...about behaviour  
change...



...with annotations of MI  
client behaviour codes

Future work will look into **context** and **domain independent applications** of classifiers trained on this data

# Related Work

- Keeney, R. L. (2008). Personal Decisions are the Leading Cause of Death. *Operations Research*, 56(6):1335–1347.
- Kelly, M. P. and Barker, M. (2016). Why is Changing Health-Related Behaviour so Difficult? *Public Health*, 136:109–116.
- Miller, W. R. and Rollnick, S. (2002). *Motivational Interviewing, Second Edition: Preparing People for Change*. Applications of Motivational Interviewing Series. Guilford Publications.
- Lisetti, C., Amini, R., and Yasavur, U. (2015). Now all Together: Overview of Virtual Health Assistants Emulating Face-to-Face Health Interview Experience. *KI-Künstliche Intelligenz*, 29(2):161–172.
- Kocielnik, R., Xiao, L., Avrahami, D., and Hsieh, G. (2018). Reflection Companion: a Conversational System for Engaging Users in Reflection on Physical Activity. *Proceedings of the ACM on Interactive, Mobile, Wearable and Ubiquitous Technologies*, 2(2):1–26.
- Bickmore, T. W., Schulman, D., and Sidner, C. L. (2011). A Reusable Framework for Health Counseling Dialogue Systems Based on a Behavioral Medicine Ontology. *Journal of Biomedical Informatics*, 44(2):183–197.
- Nurmi, J., Knittle, K., Ginchev, T., Khattak, F., Helf, C., Zwickl, P., Castellano-Tejedor, C., Lusilla-Palacios, P., Costa-Requena, J., Ravaja, N., et al. (2020). Engaging Users in the Behavior Change Process With Digitalized Motivational Interviewing and Gamification: Development and Feasibility Testing of the Precious App. *JMIR mHealth and uHealth*, 8(1):e12884.



# Related Work

- Pérez-Rosas, V., Sun, X., Li, C., Wang, Y., Resnicow, K., and Mihalcea, R. (2018). Analyzing the Quality of Counseling Conversations: the Tell-Tale Signs of High-Quality Counseling. In *Proceedings of the Eleventh International Conference on Language Resources and Evaluation (LREC 2018)*, pages 3742–3748.
- Tanana, M., Hallgren, K. A., Imel, Z. E., Atkins, D. C., and Srikumar, V. (2016). A Comparison of Natural Language Processing Methods for Automated Coding of Motivational Interviewing. *Journal of Substance Abuse Treatment*, 65:43–50.
- Tavabi, L., Stefanov, K., Zhang, L., Borsari, B., Woolley, J. D., Scherer, S., and Soleymani, M. (2020). Multimodal Automatic Coding of Client Behavior in Motivational Interviewing. In *Proceedings of the 2020 International Conference on Multimodal Interaction (ICMI '20)*, pages 406–413.
- Pérez-Rosas, V., Mihalcea, R., Resnicow, K., Singh, S., and An, L. (2016). Building a Motivational Interviewing Dataset. In *Proceedings of the Third Workshop on Computational Linguistics and Clinical Psychology*, pages 42–51.
- Hershberger, P. J., Pei, Y., Bricker, D. A., Crawford, T. N., Shivakumar, A., Vasoya, M., Medaramitta, R., Rechtin, M., Bositty, A., and Wilson, J. F. (2021). Advancing Motivational Interviewing Training with Artificial Intelligence: ReadMI. *Advances in Medical Education and Practice*, 12:613.
- Guhr, O., Schumann, A.-K., Bahrmann, F., and Böhme, H. J. (2020). Training a Broad-Coverage German Sentiment Classification Model for Dialog Systems. In *Proceedings of the 12th Language Resources and Evaluation Conference (LREC 2020)*, pages 1627–1632.