# Pre-Training Language Models for Identifying Patronizing and Condescending Language: An Analysis



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# Pre-Training Language Models for Identifying Patronizing and Condescending Language: An Analysis

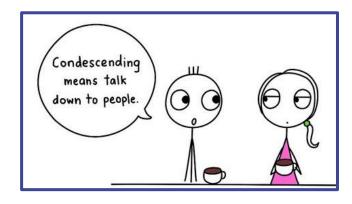
- A little bit of context: PCL
- 2. The data: the Don't Patronize Me! dataset
- 3. Experiments and Results
- 4. Conclusions



# A little bit of context: Patronizing and Condescending Language

#### What is PCL

Someone engages in PCL when their language use shows a superior attitude towards others or depicts them in a compassionate way.



#### PCL ...

- is subtle and often unconscious
- has good intentions (e.g.., helping a community, raising funds, moving the audience to action)
- routinizes discrimination and makes it less visible (Ng, 2007)
- makes it more difficult to overcome difficulties and reach total inclusion (Nolan and Mikami, 2013)



## How to identify PCL

When, referring to an underprivileged individual or community, we can identify one or several of the following traits:



Feeling of pity towards an individual or a community.

The author and the audience are presented as *saviours* of those in need. We can and must help them. We know what they need.

The vulnerable community lacks the privileges the author's community enjoys or even the knowledge to overcome their own problems. *They need us*.

The vulnerable community and its members are presented either as victims or as heroes.



## Why it is important to study

Research in sociolinguistics has suggested the following traits of PCL towards vulnerable communities:

fuels discriminatory behaviour (Mendelsohn et al., 2020)

creates and feeds stereotypes (Fiske, 1993)

 drives to greater exclusion, discrimination, rumour spreading and misinformation (Nolan and Mikami, 2013)

it strengthens power-knowledge relationships (Foucault, 1980)

 communities in need are presented as passive receivers of help, waiting for a saviour to help them out of their situation (Bell, 2013; Straubhaar, 2015)

it oversimplifies the wicked problems (Head et al., 2008) vulnerable communities face

it proposes ephemeral and simple solutions (Chouliaraki, 2010)



# The **Don't Patronize Me!** Dataset

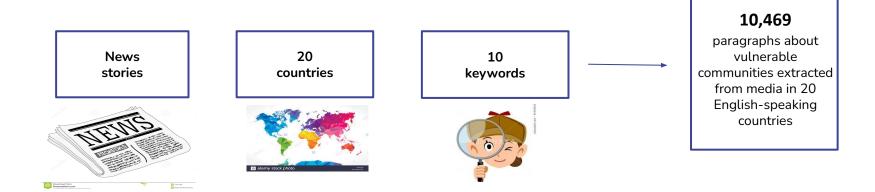
(Pérez-Almendros et al, 2020\*)

(\*) Perez-Almendros, C., Espinosa-Anke, L., & Schockaert, S. (2020, December). Don't Patronize Mel An Annotated Dataset with Patronizing and Condescending Language towards Vulnerable Communities. In Proceedings of the 28th International Conference on Computational Linguistics (pp. 5891-5902).





### Don't Patronize Me! dataset (v\_1.4.)



Carla Pérez-Almendros Cardiff NLP (\*) COLING 2020 paper: Perez-Almendros, C., Espinosa-Anke, L., & Schockaert, S. (2020, December). Don't Patronize Me! An Annotated Dataset with Patronizing and Condescending Language towards Vulnerable Communities. In Proceedings of the 28th International Conference on Computational Linguistics (pp. 5891-5902).





## TAXONOMY of PCL categories



#### Unbalanced power relations

"[...] why not adopt poor families and help them break the cycle of poverty?"

#### Shallow solution

"Raise money to combat homelessness by curling up in sleeping bags for one night"

# THE EXPERT

Let me explain to you what you need to do.



#### Presupposition

"[...] elderly or disabled people who are simply unable to evacuate due to physical limitations"

#### Authority voice

"Accepting their situation is the first step to having a normal life"



Poverty is so beautiful!

#### Metaphors

"We have the opportunity to give the gift of love, to shine a light in the darkness of despair[...]"

#### Compassion

"From mother [...] who rejected him and a society that offered no respite, Siva was, in a nutshell, a hopeless street vagabond"

#### The poorer, the merrier

"[...] the disabled olympians, they have a genuine heart"

## **EXPERIMENTS** and **RESULTS**





#### PCL detection and categorization

Task 1 PCL or not PCL (only 9% of paragraphs contain PCL)

Task 2 Multilabel classification:
What categories of PCL are present in the text

Binary classification	53.27
Category	F1-Score
Unb_pow_rel	51.81
Shallow solution	39.44
Presupposition	28.82
Authority voice	23.79
Metaphors	27.68
Compassion	46.48

F1-Score

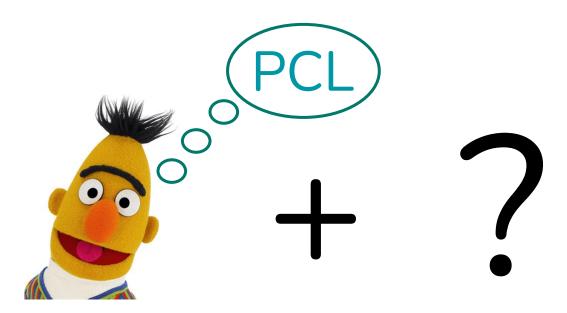
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Baseline experiments with RoBERTa base

Poorer, merrier



# What does a NLP model need to know to better detect PCL towards vulnerable communities?







#### Auxiliary data

Human Values

Commonsense morality

Deontology

Social Justice (Hendrycks et al., 2021)

StereoSet (Nadeem et al., 2020)

Harmful Language

Offensive language (Zampieri et al., 2020)

Hate Speech (Basile et al., 2019)

Political Language

Democrats VS Republicans (Pastor, 2018)

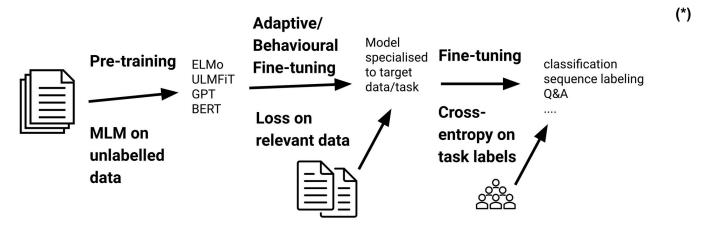
Hyperpartisan News Detection (Kiesel et al., 2019) Exploratory Data

Irony (Van Hee et al., 2018)

Sentiment (Rosenthal et al., 2017)



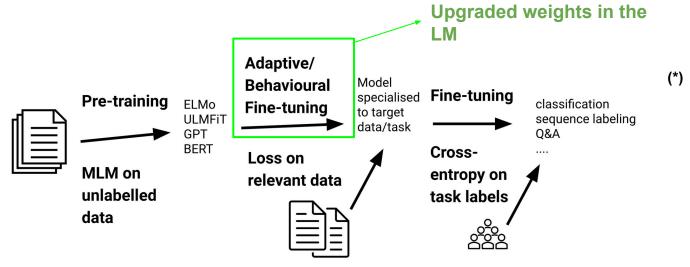
#### Pre-training strategies: From fine-tuning ...



(\*) https://ruder.io/recent-advances-lm-fine-tuning/



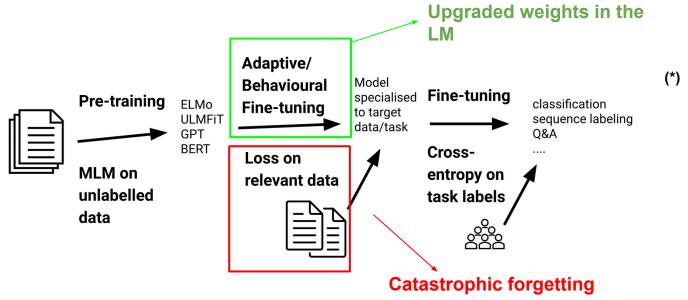
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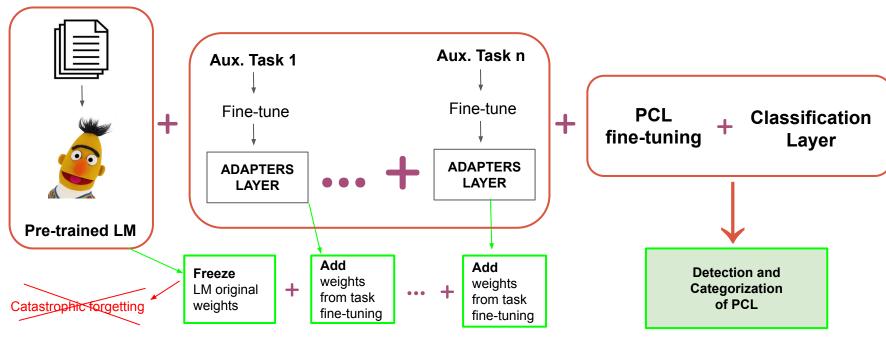
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#### Pre-training strategies: ... to Adapters (\*)



(\*) Neil Houlsby, Andrei Giurgiu, Stanislaw Jastrzkebski, Bruna Morrone, Quentin de Laroussilhe, Andrea Gesmundo, Mona Attariyan, and Sylvain Gelly. 2019. Parameter-efficient transfer learning for NLP. In Proceedings of ICML 2019.



	Adapters	Adapters+Head	Fine-Tuning
RoBERTa baseline	$53.27_{\pm0.36}$	$53.27_{\pm 0.36}$	$53.27_{\pm 0.36}$
Commonsense Morality Deontology Social Justice StereoSet	$54.14_{\pm 0.36}$ $53.66_{\pm 0.48}$ $53.06_{\pm 0.13}$ $53.82_{\pm 0.54}$	$55.24_{\pm 0.79}$ $53.49_{\pm 0.31}$ $53.04_{\pm 0.30}$	$53.23_{\pm 0.20}$ $52.22_{\pm 0.35}$ $51.45_{\pm 0.25}$ $54.42_{\pm 0.54}$
Hate Speech Offensive Language	$54.16_{\pm 0.32}$ $53.89_{\pm 0.33}$	$egin{array}{c} {\bf 55.37}_{\pm 0.23} \ {\bf 54.35}_{\pm 0.52} \end{array}$	$53.59_{\pm 0.20}$ $54.43_{\pm 0.43}$
Democrat vs Republican Hyperpartisan	$53.39_{\pm 0.40}$ $53.47_{\pm 0.34}$	$53.08_{\pm 0.46}$ $53.72_{\pm 0.56}$	$51.61_{\pm 0.20}$ $52.59_{\pm 0.41}$
Irony Sentiment	$53.76_{\pm 0.65}$ $54.50_{\pm 0.50}$	<b>54.18</b> <sub>±0.42</sub>	$53.05_{\pm 0.18}$ $54.50_{\pm 0.57}$

F1 score (for the positive class) on PCL Detection with different auxiliary tasks and pre-training strategies. Configurations that outperform the RoBERTa baseline are shown in bold. For all results, we show the average across five runs, as well as the standard deviation.



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Deontology	$53.66_{\pm 0.48}$	$53.49_{\pm 0.31}$	$52.22_{\pm 0.35}$
Social Justice	$53.06_{\pm0.13}$	$53.04_{\pm0.30}$	$51.45_{\pm 0.25}$
StereoSet	$53.82_{\pm 0.54}$	<del>-</del>	$54.42_{\pm 0.54}$
Hate Speech	<b>54.16</b> <sub>±0.32</sub>	$55.37_{\pm 0.23}$	$53.59_{\pm 0.20}$
Offensive Language	$53.89_{\pm 0.33}$	$54.35_{\pm 0.52}$	$54.43_{\pm 0.43}$
Democrat vs Republican	$53.39_{\pm 0.40}$	$53.08_{\pm0.46}$	$51.61_{\pm 0.20}$
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Irony	<b>53.76</b> <sub>±0.65</sub>	<b>54.18</b> <sub>±0.42</sub>	$53.05_{\pm0.18}$
Sentiment	$54.50_{\pm 0.50}$	-	$54.50_{\pm 0.57}$

F1 score (for the positive class) on PCL Detection with different auxiliary tasks and pre-training strategies. Configurations that outperform the RoBERTa baseline are shown in bold. For all results, we show the average across five runs, as well as the standard deviation.



	UNB	SHAL	PRES	AUTH	MET	COMP	MERR
RoBERTa baseline	$69.80_{\pm0.60}$	$69.08_{\pm 1.12}$	$68.04_{\pm 1.47}$	$63.30_{\pm0.79}$	$77.26_{\pm 1.21}$	$71.26_{\pm 1.15}$	$70.50_{\pm 3.71}$
Commonsense Morality Deontology Social Justice StereoSet	$71.76_{\pm 0.51}$ $69.83_{\pm 0.72}$	$70.00_{\pm 1.05}$ $66.73_{\pm 2.12}$	$68.04_{\pm 1.32}$ $65.89_{\pm 1.80}$	$\begin{array}{c} \textbf{66.09}_{\pm 0.31} \\ \textbf{64.09}_{\pm 1.64} \\ 63.13_{\pm 1.72} \\ 62.70_{\pm 1.13} \end{array}$	$78.48_{\pm 1.71} \\ 74.52_{\pm 1.50}$	<b>72.92</b> $_{\pm 1.13}$ 69.55 $_{\pm 1.17}$	$76.00_{\pm 4.18}$ $69.50_{\pm 2.74}$
Hate Speech Offensive Language				$66.70_{\pm 1.56} \\ 64.52_{\pm 1.91}$			
Democrat vs Republican Hyperpartisan				<b>63.39</b> <sub>±1.95</sub> 63.13 <sub>±0.57</sub>			
Irony Sentiment		Winds State (State (1997)	1	$65.22_{\pm 2.20} \\ 65.13_{\pm 0.89}$	10		We say the property of the pro

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Commonsense Morality	<b>72.46</b> <sub>±0.81</sub>	<b>69.49</b> <sub>±2.29</sub>	<b>69.38</b> <sub>±1.99</sub>	<b>66.09</b> <sub>±0.31</sub>	<b>77.77</b> <sub>±0.98</sub>	<b>72.15</b> $_{\pm 0.78}$	$74.00_{\pm 2.24}$
Deontology	<b>71.76</b> $_{\pm 0.51}$	$70.00_{\pm 1.05}$	$68.04_{\pm 1.32}$	$64.09_{\pm 1.64}$	$78.48_{\pm 1.71}$	<b>72.92</b> $_{\pm 1.13}$	$76.00_{\pm 4.18}$
Social Justice	<b>69.83</b> $_{\pm 0.72}$	$66.73_{\pm 2.12}$	$65.89_{\pm 1.80}$	$63.13_{\pm 1.72}$	$74.52_{\pm 1.50}$	$69.55_{\pm 1.17}$	$69.50_{\pm 2.74}$
StereoSet	<b>71.56</b> $_{\pm 0.82}$	$69.49_{\pm 1.50}$	$66.61_{\pm 1.28}$	$62.70_{\pm 1.13}$	$76.04_{\pm0.83}$	$71.17_{\pm 0.71}$	$74.00_{\pm 4.18}$
Hate Speech	<b>72.07</b> $_{\pm 0.66}$	$68.88_{\pm 1.80}$	<b>68.93</b> $_{\pm 1.16}$	<b>66.70</b> $_{\pm 1.56}$	<b>77.66</b> <sub>±0.36</sub>	<b>72.71</b> $_{\pm 0.69}$	<b>72.00</b> <sub>±3.26</sub>
Offensive Language	<b>70.31</b> $_{\pm 1.21}$	$67.35_{\pm 2.04}$	$67.68_{\pm 1.47}$	<b>64.52</b> $_{\pm 1.91}$	<b>80.41</b> $_{\pm 0.99}$	$73.65_{\pm 0.94}$	$70.00_{\pm 3.06}$
Democrat vs Republican	<b>70.11</b> $_{\pm 0.68}$	<b>69.18</b> <sub>±2.06</sub>	$66.34_{\pm 1.94}$	<b>63.39</b> <sub>±1.95</sub>	$75.63_{\pm 1.24}$	$70.92_{\pm 1.44}$	$75.00_{\pm 2.50}$
Hyperpartisan	<b>69.92</b> $_{\pm 0.82}$	$67.14_{\pm 2.21}$	$\pmb{68.57}_{\pm 1.32}$	$63.13_{\pm 0.57}$	$76.35_{\pm 1.67}$	$\textbf{71.90}_{\pm 1.14}$	$72.50_{\pm 5.86}$
Irony	<b>70.89</b> <sub>±1.63</sub>	$68.57_{\pm 1.64}$	<b>68.57</b> <sub>±1.36</sub>	<b>65.22</b> <sub>±2.20</sub>	<b>77.46</b> <sub>±1.59</sub>	<b>72.15</b> <sub>±1.45</sub>	$72.00_{\pm 2.74}$
Sentiment	<b>71.96</b> $_{\pm 0.55}$	<b>69.90</b> $_{\pm 0.62}$	$67.32_{\pm 0.58}$	<b>65.13</b> <sub>±0.89</sub>	$76.24_{\pm0.23}$	$71.26_{\pm0.82}$	$74.00_{\pm 2.85}$

Recall per category for models that were pre-trained using adapters. Configurations that outperform the RoBERTa baseline are shown in bold. For all results, we show the average across five runs, as well as the standard deviation.

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Hate Speech Offensive Language				$\begin{array}{c c} \textbf{66.70}_{\pm 1.56} \\ \textbf{64.52}_{\pm 1.91} \end{array}$	10.00.000		
Democrat vs Republican Hyperpartisan				<b>63.39</b> <sub>±1.95</sub> 63.13 <sub>±0.57</sub>			
Irony Sentiment				$65.22_{\pm 2.20} \\ 65.13_{\pm 0.89}$			

Recall per category for models that were pre-trained using adapters. Configurations that outperform the RoBERTa baseline are shown in bold. For all results, we show the average across five runs, as well as the standard deviation.



### Brief qualitative analysis

(Misclassified by baseline model and correctly classified by pre-trained models)

Model	Text	Categories
	There are also angels who get together and help a larger group of people in need.	UNB, MET
C. Morality	At a ceremony held in Accra, she said the presence of disable persons begging on the streets and the absence of ambulance to aid in the transfer of patients in need of critical help, moved her to donate the items.	UNB, SHAL, COMP
Deontology	But the goal isn't only to get the reality of homelessness onto social media.	SHAL, AUTH
Decintology	"The people of Khyber Pakhtunkhwa are resilient. I did not see hopelessness on any face," he said.	PRES, MERR
Model	Text	Categories
	"I and my daughter Monica are excited about providing a space for disabled people to be able to get together and earn fair prices for their work," Mr. Rogers said.	UNB
Hate	Apparently in Dr. Ablow's eyes, people who undergo the transgendered process are broken individuals, in need of repair. There are no transgendered people – only people who are confused and in need of treatment to alleviate their condition.	PRES, MET, COMP



### Brief qualitative analysis

(Misclassified by baseline model and correctly classified by pre-trained models)

Model	Text	Categories	
Irony	As a matter of life views, migrants generally see opportunities where locals don't. They see how their home society has handled different problems and they can draw from that experience to simply copy and paste amazing solutions that change a society. These innovations are what an economy needs to grow and solve its own issues in dynamic ways.	PRES, MERR	
	"It 's not just a matter of income poverty. What matters is children in very poor families in crowded, cold and damp houses. There is an income issue, there is a housing supply issue and there is a housing quality issue."	AUTH, COMP	
	The boxers were from poor families and had nothing. I was trying to feed them in my own home, and I wasn't thinking about my own family. All I knew was I had food in my house and I had to feed the boxers.	UNB, AUTH, COMP	
Sentiment	A kind-hearted woman has rescued a 11-year-old girl fleeing from her home in the Sri Lankan refugee camp near Madurai and re-united her with her family with the help of police in Tiruchi.	UNB	



## **CONCLUSIONS**





#### **Conclusions:**

- Pre-training on auxiliary tasks helps LM to better identify and classify PCL
- Using Adapters is a better strategy in this setting, as it avoids the catastrophic forgetting.
- PCL detection improves especially by pre-training on:
  - → Harmful language (Hate speech)
  - → Human values (Common-sense Morality)
  - → More distant datasets (Sentiment, Irony)
- Different auxiliary tasks help the model to identify different categories of PCL
- This findings help us to understand more about the nature of PCL and the potential approaches for future work on the detection and categorization of PCL.

#### Where to find out more about this work:



https://github.com/Perez-AlmendrosC/pre-training\_for\_PCL\_detection



https://carlaperezalmendros.medium.com/





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# Thanks for your attention!



