



## **ACCESSIBLE FACILITIES APPLICATION PROCESS**

THE ACCESSIBLE APPLICATION PROCESS FOR WEEKEND ADMISSION TICKET HOLDERS FOR 2025 HAS NOW CLOSED. WE ARE NOT ACCEPTING ANY FURTHER APPLICATIONS.

**The Accessible Application Form for Weekend 2025 is now closed.** The Accessible Application form for Day Tickets holders can be found [HERE](#). Please do not turn up at the festival expecting access to the accessible campsite, parking or accessible facilities if you have not been allocated them in advance.

Please note: the accessible facilities are not for people with temporary impairments such as broken bones, healing wounds or pregnant people. Accessible facilities may be made available for these groups at the festival, subject to capacity.

Once your application is processed, you will receive a confirmation email.

Access Card / Digital Access Pass

Due to the high volume of accessible applications we are now receiving, we are introducing the Access Card / free Digital Bloodstock Access Pass as the primary methods of proof when applying for accessible facilities on site for 2025.

You can apply for an Access Card or free Digital Access Pass [HERE](#)

There are 2 options:

### 1. Access Card

It costs £15, lasts for 3 years and can be used at other major festivals and events. Be prepared to submit official documentation regarding your disability. This ensures that your card accurately represents your specific needs, and protects the availability of accessible features from misuse.

### 2. Free Digital "Bloodstock" Access Pass

If you cannot or do not wish to pay £15 for an Access Card, you can now apply for a free digital "Bloodstock" Access Pass instead using a digital application form.

\* Please note: this digital Access Pass only applies to Bloodstock and cannot be used elsewhere. You can still decide to upgrade to the full 3-year membership to get all the other benefits the Access Card gives customers.

The Access Card is designed to streamline the process of communicating your access needs. The Access Card translates

your disability or impairment into easy-to-understand symbols. In addition to translating your needs into symbols, the Access Card serves as a recognised proof of your requirements, eliminating the need for repeated explanations at not just Bloodstock but many different venues and service providers.

For help and support applying for your Access Card, please visit the Access Card Support Page by clicking [HERE](#)

Other methods of proof:

As this is the first year of introducing this new process for applying, we will still allow other methods of proof for those who cannot obtain an Access Card or for whatever reason have been refused certain symbols on the Access Card / digital Access Pass that you still feel you need. You can submit your supporting evidence with the Bloodstock accessible application form as in previous years. The types of evidence that we will accept will be:

Confirmation of disability benefits such as Personal Independence Payment (PIP), Disability Living Allowance (DLA) or Attendance Allowance (AA)

Confirmation of Employment Support Allowance (ESA)

Blue Badge (for accessible parking)

Photo or confirmation of your Disabled Identification Card (DID)

Registered as a blind person or partially sighted

Registered as Deaf person

A letter from a medical professional aware of your needs that clearly confirms the need for the requests on your application form. This must be on surgery/official headed paper.

We may also accept occupational health reports, care plans or OT assessments on a case-by-case basis.

Please note: this will not guarantee allocation of all the accessible facilities on site. We will ask for you to explain what you need and we will use this in conjunction with your supporting evidence to make a decision on which accessible facilities to allocate to you.

## **PA / CARER TICKET POLICY**

Festival goers unable to attend the festival without the support of a Personal Assistant (PA) or Carer can request an additional standard festival entry ticket at no extra cost.

(Please note: VIP ticket holders will need to pay the VIP upgrade element only for their PA. Those arriving on Wednesday will need to purchase a Wednesday Early Arrival Only ticket for their PA - this is for standard campsites only.)

We ask that only festival goers that would be unable to attend the Festival without the support of a PA / Carer apply for the scheme.

PA tickets are provided with the understanding that the PA is willing and able to assist the access customer with the access application process (if required), as well as throughout their entire stay at the festival.

PAs must arrive and leave the festival with the accessible customer they are supporting and must be able to perform all requirements as needed by the access customer, including assistance during an evacuation or other emergency.

Due to limited capacity, this scheme is run on a first come first served basis.

The PA ticket scheme is only available to paying ticket holders. All children under the age of 16 must be accompanied by a responsible adult, so children under the age of 16 are only entitled to a PA Ticket if they require more than one PA/carer in order to attend.

Those people attending on PA tickets should be over the age of 18 unless otherwise agreed with the Access Team.

We can only guarantee PA tickets at no extra cost to festival goers with the +1 symbol on their Access Card or their free digital Bloodstock Access Pass on a first come first served basis, subject to availability.. This is to ensure that the PA scheme is protected for those who need it. Festival goers without the +1 symbol who request a PA ticket and present supporting evidence may still be

awarded one but this is subject to capacity, and evidence will be assessed on a case-by-case basis. As the festival has sold out, we have set aside an allocation of PA tickets which are limited to capacity.

Please note that PA tickets are provided at no extra cost. Do not buy a ticket for your PA as this cannot be refunded if you are then awarded a PA ticket by the Access Team.

Please note: A PA / Carer ticket does not automatically grant access to the VIP campsite. You can choose to pay for the upgrade to VIP camping if you wish. This is subject to availability.

## **PARKING AND SHUTTLE BUSES**

This year you will need to request a parking pass on the Accessible Application Form (opens on 11th November). There are different options depending on your needs.

There will be a £15 parking charge for all accessible car parking passes. We will send you a link to pay for your pass if your application form is approved. Blue badge holders can park for free, but you will still need to apply for your parking pass.

There is a pick up and drop off point in the main car park available from Wednesday through to Monday.

All parking is on grass.

### **Accessible campsite parking pass**

If you are allocated a pitch in the accessible campsite, this pass allows you to park your car next to your tent. You will not be allowed to move your car once it has been parked, so please consider

carefully whether this is the right pass for you. If you need to leave the site in your car during the festival, please do not apply for this pass.

Please note: accessible campsite parking passes are allocated on a first come, first served basis and there is limited space. Once we have reached capacity for accessible campsite parking passes, remaining customers will be required to park in the accessible overflow car park.

### Accessible overflow parking pass

This pass allows you to park your car in the accessible overflow car park, which is about 900 metres from the site entrance. It also allows you to come and go each day with your car.

There are 2 courtesy shuttle buses available to take you from the Accessible overflow car park to the entrance if you are unable to walk there. This is subject to availability. These are standard 17-seater minibuses and are for the use of accessible patrons, their PA/carer and Guests.

The shuttle buses operate at the following times:

Thursday: 12.00 - 22.00

Friday: 10.00 - 23.30

Saturday: 10.00 - 23.30

Sunday: 10.00 - 23.30

Monday: 08.00 - 13.00

Please note: there is no shuttle bus service on Wednesday. Please ensure you inform the driver that you need the main entrance drop-off point as this is very close to the main entrance accreditation where you will receive your wristband.

Please note: the shuttle buses are not wheelchair accessible and they do not have access ramps or specific wheelchair storage. If you are a wheelchair user, please let us know on the Accessible Application Form, and we will ensure you can drop off and pick up your equipment at the entrance to the accessible campsite.

### Accessible day parking pass

This pass allows you to park in the day parking area, which is near to the arena. This pass allows you to come and go each day with your car. This is suitable for festival goers who are not camping, or who need to leave the site in their car during the festival.

Please note: there is very limited capacity in the day parking area. Priority will be given to those who are wheelchair users, cannot walk far and require close proximity to the arena.

### **ACCESSIBLE CAMPERVAN / CARAVAN PASS**

If you wish to bring your campervan / caravan into the accessible campsite, space is limited and will be accepted on a first come, first served basis. There is an Elson point available. We do not supply electrical hook-up. There is a £50 charge for campervan / caravan passes. We will send you a link to pay for your pass if your application form is approved.

Anyone who turns up on the day without a campervan / caravan pass will not be permitted onto the accessible campsite.



Please note: cars, people carriers and vans ARE NOT PERMITTED to be slept in.

## **CAMPING**

As Bloodstock is a live event, campsites close to the arena can be loud at times. We recommend that you bring ear defenders or ear plugs to help you sleep.

### **Accessible Campsite**

The accessible campsite is called NIFLHEIM and is situated right next to the main arena for ease of access.

Accessible toilets and showers are provided in this campsite. There will also be a standard shower block and toilet.

There is a charging point for accessibility aids at the campsite information hub which is staffed during the day should you have any questions or concerns.

There is also a coffee stand offering cakes and pastries.

There is a RevoLOO unit in the campsite which is a specially adapted vehicle for those requiring more specialist assistance. These units are all fitted with a lift to allow easy access inside the pod, a height adjustable changing table, toilet with grab rails, motorised hoist, hot water, heat, and plenty of space for users and their PA/carer to move around. This will be open from 10:00 until midnight every day. If you require access to the RevoLOO and are not camping in Accessible Campsite, please email [disabledaccess@bloodstock.uk.com](mailto:disabledaccess@bloodstock.uk.com)

For more information on the RevoLOO click [HERE](#)

If you need specific facilities in order to camp at Bloodstock, this is the best campsite for you. You must request a space on the Accessible Application Form.

We will try to accommodate you to camp with your friends in the accessible campsite where possible. However, due to restrictions on space, priority will always go to accessible campers first. Therefore, we must limit the number of non-accessible campers in each party. In addition to the accessible customer and their PA / carer, we will permit 2 more people in your group.

The Accessible Ambassadors will be returning in 2025. This wonderful group of volunteers will be on hand from Thursday to Monday between the hours of 8am and 11:30pm to assist anyone who requires help with carrying equipment, building tents and general support during the day to make your experience that bit better.

### **Quiet Campsite**

Ragnarok is our quiet campsite. If you are looking for a quieter environment, you may wish to camp here, subject to availability for camping spots. You don't need to request a space.

### **Standard Campsites**

This year we will be introducing extra accessible toilets with RADAR locks next to each of the campsite information hubs in the following standard campsites: Ironwood, Midgard, Valhalla, Ragnarok and Serpents Lair VIP. These campsite information hubs also have power charging points for accessibility aids.

There will be some Accessible Ambassadors on hand to assist you with setting up, subject to availability. Please inform staff at the accessible accreditation window when you arrive if you need support.

There is also an accessible shower within the public shower block in the Midgard campsite.

You don't need to request a space in a standard campsite.

## **LEVEL AND PHYSICAL ACCESS**

Although the festival ground is very flat, please bear in mind it is a greenfield site, therefore if we do have inclement weather there could be a few areas around the site not suited for wheelchairs.

Trackway is provided from accessible camping to the arena entrance. There is also a large trackway pad near the drop-off point at the festival entrance.

Stewards are on hand should you need assistance.

Approximate walking distances from the Accessible Campsite to:

Festival Entrance - 40m

Main Stage Accessible Viewing Platform - 200m

Sophie Lancaster Stage - 150m

New Blood Stage - 240m

Merch - 175m (Main Merch)

Bar - 45m (nearest available)

There is a festival supermarket in the Midgard campsite and in the main arena by the Sophie Lancaster stage. The supermarkets are wheelchair accessible.

## **ENTRANCE AND ACCREDITATION**

There is a dedicated lowered window for accessibility customers at the main entrance box office. There is also seating available in the queue for those who need it. There will be a mobile hearing / induction loop at accreditation.

If you cannot wait in a queue for the security checks, present your accessible wristband or Landyard to security and you (plus your PA / carer) will be allowed to jump the queue.

## **ACCESSIBLE AMBASSADORS**

We will have a wonderful team of volunteers on hand to assist you at the festival. They will be wearing pink high vis jackets that read 'Accessible Ambassador'.

There will be some Accessible Ambassadors on hand to assist you with carrying your luggage and equipment if needed. This is subject to availability. There will be Accessible Ambassadors in the main car park near the shuttle buses and at the entrance to the accessible campsite.

## **ACCESSIBLE VIEWING PLATFORMS**

This year there will be two accessible viewing platforms for the main stage (Ronnie James Dio Stage). There are also viewing platforms for the Sophie Lancaster and New Blood Stages.

These raised platforms are solely for festival goers that need to be seated to be able to watch the performances, plus one

accompanying person. You will require an Access lanyard to use these spaces. Please apply for access to the Viewing Platforms on the Accessible Application Form.

The viewing platforms will get very busy so they can be overwhelming for people who find crowded spaces difficult.

Chairs will be provided at the viewing platforms for those who need them. The chairs are without arms.

The viewing platforms will have Stewards checking Access lanyards and ensuring customers are using the space safely.

The viewing platforms will be run on a first come, first served basis for those with the correct accreditation. Once the platform is at capacity, stewards will close the platforms and revert to a one off/one on system.

Wheelchair accessible toilets will be available at the main stage viewing platforms. Wheelchair accessible toilets are also situated at the main toilet blocks close to the Sophie Lancaster and New Blood Stages.

Smoking and vaping are not permitted on the viewing platforms.

Anyone found to be misusing the viewing platforms or behaving in an unacceptable manner will be asked to leave the platform.

## **SAFE ZONES**

This year there will be two Safe Zones directly in front of the main stage viewing platforms that will be protected from the crowd by MOJO barriers.

The Safe Zones are ground-level areas that are for festival goers who may find crowds overwhelming, or may otherwise need to be separate from the general standing area, plus one accompanying person. You will require an Access lanyard to use the Safe Zones. Please apply for access to the Safe Zones on the Accessible Application Form.

The Safe Zones will have Stewards checking Access lanyards and ensuring customers are using the space safely. There will also be Accessible Ambassadors to provide support where needed.

The Safe Zones will be run on a first come, first served basis for those with the correct accreditation. Once the areas are at capacity, stewards will close the area and revert to a one off/one on system. Anyone found to be misusing the Safe Zones or behaving in an unacceptable manner will be asked to leave the area.

Camping chairs are permitted in the Safe Zones for those who need them.

Please do not leave any items in the Safe Zones when you are not there as these will be removed.

## **SEATING**

Camping chairs are permitted but must remain outside of the marked areas in the arena. These marked areas will be identified in due course.

Camping chairs are not permitted in any of the tented structures within the arena. Camping chairs are not permitted on the accessible walkways. These walkways must be kept clear at all times.

Stewards will move any customers with camping chairs in unsafe areas. If camping chairs are left unattended, they will be removed by our stewards.

## **TOILETS**

There are accessible toilets in the arena situated at the main toilet blocks.

There are accessible toilets behind the main stage accessible viewing platforms.

There will be one accessible toilet located in the VIP area.

There are accessible toilets in the accessible campsite and in the following standard campsites: Ironwood, Midgard, Valhalla, Ragnarok and the Serpents Lair VIP campsite.

This year, all accessible toilets will be locked with RADAR padlocks. This is to ensure the facilities are protected for those who need them. Please bring your RADAR key with you to the festival if you have one. We will have a small number of RADAR keys available onsite for those who need them. You can borrow a RADAR key for a £10 cash deposit. Please request this on the Accessible Application Form.

There will be a queue jumping wristband available for those with urgency issues. You must apply for this on the Accessible Application Form.

There is a RevoLOO unit in the accessible campsite which is a specially adapted vehicle for those requiring more specialist assistance. These units are all fitted with a lift to allow easy access inside the pod, a height adjustable changing table, toilet with grab rails, motorised hoist, hot water, heat, and plenty of space for users and their PA/carer to move around. This will be open from 10:00 until midnight every day.

For more information on the RevoLOO click [HERE](#) If you are not staying in this campsite but wish to use the RevoLOO, just ask one of the stewards on the gate who will direct you through.

All accessible toilets are gender neutral.

## **FOOD AND DRINK**

The main bars have lowered bar counters.

We aim to cater for a wide range of dietary requirements and allergies and these should be clear on the individual vendors' stalls. Free water points are located across the festival.

If you have medical reasons for having your own food and/or beverage on you, you are permitted to bring in only enough food/beverages for your personal consumption. Please present a doctor's note to security and be aware this may be subject to additional searches.



## **MEDICAL AND WELFARE**

Paramedic, Medical and Welfare facilities are available on site 24 hours a day. The medical and welfare tent is situated in the main arena should you have need of their services.

If you have prescribed medicine that you need to bring with you, please bring a copy of your prescription, your medication in its original packaging, make sure it's labelled in the name of the ticket holder with a contact number, and you only bring enough for the duration of the festival. If your prescription is not for a well-known medicine please bring a doctor's note to avoid any confusion on the gate searches.

If you have any specific medical needs like allergies etc. please do bring your medical notes with you and make sure your group is aware so they can pass the information on to any medics.

Any medical waste can be disposed of at the Medical Welfare tent in the main arena. If you need special storage or refrigeration, this can also be kept at the Medical Welfare tent. Please inform us via the Accessible Application Form and we can help you with your individual requirements.

There will be mental health charities at the festival providing support to anyone who needs it, as well as Outreach 1625 for advice on drug and alcohol abuse. They will be located in the Midgard campsite.

1625 Outreach will also be joining Bloodstock, working collaboratively with the onsite Welfare service. 1625 Outreach are a

service local to Derbyshire who specialise in supporting festival goers in relation to drugs, alcohol & personal safety. They are available to provide:

Free & confidential advice about drugs/alcohol.

Harm reduction information & resources.

Assistance in accessing additional support on site & in the community.

Free safety resources (drink spiking covers, condoms, etc).

A harm reduction &/or recovery centred safe space to chat.

They will be situated in the Midgard campsite near the market and food traders. You can also drop them a message on Instagram (1625\_Outreach). For more information click [HERE](#)

There will be strobe lighting during some performances. There is also likely to be pyrotechnics during some performances.

## **CHARGING FACILITIES**

We have charging facilities for accessibility aids available at all campsite information hubs. There will also be limited charging facilities at the Festival Information Tent in the main arena for those who need them.

## **MOBILITY EQUIPMENT HIRE**

If you wish to hire a wheelchair or mobility scooter to use at the festival, we have teamed up with [Mobility Hire](#) who will deliver directly to the festival site ready for when you arrive. You can collect this from the Niflheim Accessible campsite information hub on Thursday. If you have any other queries please email [disabledaccess@bloodstock.uk.com](mailto:disabledaccess@bloodstock.uk.com)

## **ASSISTANCE DOGS**

Assistance Dogs are the only animals permitted at Bloodstock. Assistance Dog owners must have the 'Assistance Dog' symbol on their Access Card or free digital Bloodstock Access Pass. You must provide this evidence and tell us that you are bringing an Assistance Dog on the Accessible Application Form. This will ensure smooth entry into the festival. Dogs that have not been approved in advance of the festival will not be allowed to enter.

## **DEAF AND HARD OF HEARING CUSTOMERS**

There will be a mobile hearing / induction loop at the Main Entrance Accreditation Box Office.

## **INFORMATION POINT**

The Festival Information Tent is situated directly opposite the Main Stage in the arena.

Should you have any queries in relation to your accessibility needs during the festival weekend, please ask for Emma or Dawn, our Accessible Ambassadors. They can be contacted via the Festival Information Tent, or via the Accessible Info Hub which is in the accessible campsite.

